LiM

Languages in Motion Ltd.

Interpreting Services *Overview*

BRINGING THE WORLD TOGETHER

LANGUAGE INTERPRETING SERVICES

APPLICATION

At Languages in Motion, we support individuals and businesses all around the world through Translation and Interpretation Services in many scenarios. As a full service provider supported by a growing network of over 7000+ professional interpreters and translators, we enable our clients to communicate through the spoken word in over 200 languages including American Sign Language and through the written word in 123 languages.

LISA – Language Interpreting Services Application

LISA enables you to manage your entire organization's interpreting requests in one place. When you login, you can access and track all over the phone, video, and in-person interpreter requests. Users can connect to the service from a landline, their computer or a smartphone/tablet making communication in many languages extremely accessible in all scenarios. Users can view, edit, and cancel appointments using the built-in calendar.

LISA prioritizes local interpreters that have been categorized by language, industry experience and qualifications enabling you to select an interpreter who understands your business/industry and speaks the correct dialect.

Over the Phone Interpreting (OPI)

Supported by **LiM's Professional Interpreter Network** of more than 7000 professional interpreters, you can connect to an interpreter in less than 30 seconds 24/7. The platform allows users the ability to connect directly from their landline by dialing our **toll-free phone number** creating a seamless transition to an interpreter supported conversation. Users can also access interpreters using our **mobile app** on their Apple or Android device as well as on the web from their computer.

Video Remote Interpreting (VRI)

LiM provides a secure video conferencing tool where users can access interpreters on-demand or schedule an appointment in advance and invite third parties to a video conference. Our platform can be used as the conferencing tool or can be integrated with Zoom, Webex, Microsoft Teams, and other popular conferencing tools. VRI support is available from both the **mobile app** and **web platform**. We currently support 14 languages on-demand, including American Sign Language (ASL), and 96 languages are available to be scheduled in advance.

On-Site Interpreting (OSI)

LiM has been matching organizations with professional interpreters for over 11 years. Users are able to schedule an on-site interpreter directly from the platform and have instant access via notification when requests are updated or changed. Users can also upload documents for the interpreter to review prior to the meeting, change and update information and most importantly, track all appointments on one simple calendar.

BOOK A DEMO
www.languagesim.com/demo

THE LiM
Difference

Full Service Provider

In addition to interpreting LiM provides support in other areas of language communication:

- ✅ **Professional document translation and localization**
- ✅ **Certified document translation**
- ✅ **Video and audio transcription and translation**
- ✅ **Multilingual voice-overs/voice acting**

Dedicated Account Management

Your dedicated Account Manager oversees all aspects of your account in order to ensure you receive the highest quality of service. Your Account Manager is available to support employees and will assist in rolling out the platform ensuring all needed awareness materials and communications to employees are provided.

Transparency

LISA allows you to see all of your organizations relevant data and is updated in real time.

- ✅ **Overall organization spend**
- ✅ **All calls logged instantly**
- ✅ **Individual user requests**
- ✅ **Languages requested**

No Hidden Fees

There are no connection, additional user, or monthly fees associated with using the platform. All fees are billed per minute for on-demand services and per hour for scheduled services. Your organization always has access to all pricing as well as all current and past invoices.

Industry Specialization

Industry specialization is a very important factor when hiring a translator or interpreter. Our interpreters and translators are specialized in areas such as court, legal, medical, and law enforcement. Our linguists have a deep understanding of industry-specific terms that vary from region to region.

Confidentiality

Every request made via phone, email, or in-person is kept strictly confidential. All interpreters and translators are are qualified professionals held to an obligation of confidentiality and bound by a Code of Ethics and Confidentiality Agreement. For more information visit our website: www.languagesim.com/lisa-terms-and-conditions/

Cancellation Policy: At LiM we strive to provide the highest quality interpretation services to you and the rest of our clients. To be consistent with this mission, we have an Appointment Cancellation Policy that allows us to schedule appointments for all clients. We require that you give our interpreters at least 48 hours notice (2 business days) if you need to reschedule or cancel your appointment. If scheduled appointments are canceled within 48 hours (2 business days), 100% of the scheduled time will be billed. Appointments that are cancelled in advance of the cancellation period will be not billed and will be fully refunded if paid in advance. This allows for other clients to be scheduled into that appointment time slot. If an appointment is missed without sufficient notice, this is considered a missed appointment. Missed appointments will be charged the entire fee of the interpreter for the agreed upon time. All appointments cancelled before the 48 hour window will not require payment, or if paid in advance will be fully refunded.

On-Demand & Scheduled
OVER THE PHONE INTERPRETERS

Fully Supported for OPI - 24/7

LD1

Arabic (ask for specific dialects)
Cantonese
French
Italian
Korean
Mandarin
Russian
Somali
Spanish
Vietnamese

LD2

Acehnese
Achi (Rabinal, Calbulco) *
Acoli
Aderi *
African Creole (Krahn) *
Afrikaans *
Aguateco *
Akan
Akateko *
Albanian
Algerian *
Amharic
Anuak *
Arakanese *
Aramaic *
Armenian *
Asante *
Ashanti
Assamese *
Assyrian *
Azerbaijani
Azeri (Cyrillic) *
Azeri (Latin) *
Azeri (Turkish) *
Badini
Bahasa (Malaysian) *
Bajuni *
Balochi *
Bamanankan *
Bambara *
Basa Sunda
Bashkir *
Basque (Euskera) *
Bassa *
Belarusian *
Bengali
Berber *
Bosnian
Breton *
Bulgarian
Burmese
Buryat *
Cambodian
Cape Verde Creole
Carolinean *
Catalan *
Cebuano
Chadian (Arabic) *
Chaldean
Chamorro *
Chin (Lai) *
Chinese (Hokkien) *
Chinese Shanghainese
Chinese Xiang *
Chinn *
Chiu-Chow
Chuukese *
Corsican *
Cotocoli (Tem) *
Croatian
Czech
Dari
Dinka *
Diola *

Divehi *
Dutch *
Dyula *
Edo *
Estonian *
Ethiopian *
Ewe *
Falam Chin
Fante *
Farsi
Filipino (Tagalog)
Finnish *
Flemish *
French Creole
French-Albanian *
French-Arabic *
French-Italian *
French-Spanish *
Frisian *
Fujian *
Fukienese Chinese *
Fulani *
Fuqing
Fuzhou *
Ga
Galician *
Garre *
Georgian *
German
Ghulfan (Arabic) *
Greek
Greenlandic *
Guarani *
Guere *
Guinea-Bissau Creole *
Gujarati *
Hainanese *
Haitian Creole
Hakha Chin *
Hakka Chinese *
Hassaniya *
Hausa *
Hebrew *
Hindi
Hmong
Hunan
Hungarian
Igbo *
Ilocano *
Ilonggo *
Indonesian
Inuktitut *
Iranian Farsi
Irish *
Isixhosa *
Isizulu *
Italian-Romanian *
Jakaltek *
Japanese
Jarai *
Jawanese *
Jiangsu *
Jola-Fonyi
Jordanian *
K'iche *

Kabiye
Kachin *
Kannada *
Kaqchikel *
Karen
Karen Pow *
Karenni (Kayah)
Kazakh *
Khmer (Cambodian)
Kibajuni
Kikongo *
Kikuyu *
Kinkani *
Kinyamulenge
Kinyarwanda
Kirghiz *
Kirundi
Kiswahili
Kituba *
Kosraean *
Kotokoli *
Kpelle *
Krahn *
Krio *
Kunama *
Kurdish
Kurdish (Bahdini) *
Kurdish (Kurman) *
Kurdish (Sorani) *
Kurmanji
Kyrgyz *
Laotian
Latvian *
Lebanese (Arabic) *
Leta *
Lingala
Lithuanian
Loma (Liberian) *
Lower Sorbian *
Luganda
Luo
Luxembourgish *
Maay Maay
Macedonian
Madi *
Malay *
Malayalam *
Malaysian
Maldivian *
Malinke *
Maltese *
Mam *
Mandingo
Mandinka *
Maori *
Mapudungun *
Mara Chinn *
Marathi (Indian) *
Marshallese *
Masalit *
Matu Chin *
Mbay *
Mende *
Micronesian Pohnpheian *
Mien

Mina (Togolese) *
Mirpuri *
Mixteco Alto *
Mizo (Chinn) *
Mohawk *
Moldovian
Mongolian
Montenegrin *
Mushunguli *
Navajo *
Neapolitan
Nepali
Nigerian
Ningbo *
Norwegian *
Nuer *
Occitan *
Oriya *
Oromifa *
Oromo
Pahari
Palau *
Pampango *
Pangasinan *
Papamiento *
Pashto
Patois (Jamaican) *
Persian
Pidgin *
Pohnpheian *
Pokomchi *
Polish
Portuguese (Brazilian)
Portuguese (Continental)
Portuguese Creole *
Pulaar *
Punjabi
Q'anjob'al *
Qeqchi *
Quechua *
Quiche *
Rahkine *
Rohingya
Romanian
Sami (Inari) *
Sami (Lule) *
Sami (Northern) *
Samoan
Sango *
Sanskrit *
Saraiki *
Scottish Gaelic *
Serbian
Sethang *
Setswana *
Shona *
Sichuan *
Sicilian *
Sinhalese *
Slovak
Slovenian *
Smi (Skolt) *
Smi (Southern) *
Soninke *
Sorani

Sotho *
Spanish-Italian *
Spanish-Portuguese *
Spanish-Romanian *
Sri Lankan (Tamil)
Sudanese Arabic Creole
Swahili
Swedish *
Sylheti
Syriac *
Tachew *
Tahitian *
Taiwanese *
Tajik
Tamazight *
Tamil
Tatar *
Tedim Chin *
Telugu
Teochew
Thai
Tibetan
Tigre *
Tigrinya
Toisanese *
Tongan
Tosk *
Trique
Trukese *
Tshiluba *
Turkish
Turkman
Twi *
Ugyhur *
Ukrainian
Upper Sorbian *
Urdu
Uzbek *
Visayan *
Walloon *
Welsh
Wolof
Yakut *
Yapese *
Yi *
Yiddish *
Yoruba
Yupik *
Zomi *
Zotung Chinn *
Zulu *
Zyphe Chinn (Zophei Chinn) *

Don't see a language?
Suggest by emailing
lisa@languagesim.com

LD = Language Demand Category

*hold and connections times may vary - pre-scheduling suggested by filling
out the form at: https://www.languagesim.com/interpretation-request/

NEXT PAGE
VIDEO REMOTE INTERPRETERS

On-Demand & Scheduled
VIDEO REMOTE INTERPRETERS

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Fully Supported for VRI
Monday - Friday | 8am - 8pm EST

LD1

Arabic (ask for specific dialects)
Cantonese
Mandarin
French
Korean
Portuguese (ask for specific dialects)
Russian
Spanish*
Vietnamese

LD2

Burmese
Nepali
Somali
Swahili

LD3

American Sign Language*

Scheduled Video Interpreting
Available on platform of your choice (Zoom, Teams, LISA, etc.)

LD1

Arabic (ask for specific dialects)
Chinese (Cantonese)
Chinese (Mandarin)
Korean
Portuguese (ask for specific dialects)
Russian
Spanish
Vietnamese

LD2

Afrikaans	Hindi	Punjabi
Albanian	Hungarian	Rohingya
Amharic	Igbo	Romanian
Armenian	Ilocano	Serbian
Assyrian	Italian	Serbo-Croatian
Azerbaijani	Japanese	Sinhala
Bengali	Kannada	Slovak
Bosnian	Kashmiri	Somali
Bulgarian	Kazakh	Swahili
Burmese	Kinyamulenge	Swedish
Cambodian Khmer	Kinyarwanda	Sylheti
Chaldean	Kirundi	Syriac
Chinese (Min Nan)	Kiswahili	Tagalog
Croatian	Kurdish	Tamil
Czech	Kurdish (Bahdini)	Tamil (Sri Lankan)
Dari (Afghani)	Kurdish (Kurmanji)	Telugu
Dinka	Kurdish (Sorani)	Thai
Farsi (Persian)	Lingala	Tibetan
Fiji Hindi	Low German	Tigrinya
French	Malayalam	Turkish
French (Canadian)	Maltese	Twi
French Creole	Nepali	Ukrainian
German	Nigerian Pidgin	Urdu
Greek	Nuer	Yoruba
Gujarati	Oromo	
Haitian Creole	Pashto	
Hausa	Polish	

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*Available 24/7
Terms and Conditions: www.languagesim.com/lisa-terms-and-conditions/

Scheduled
ON-SITE INTERPRETERS

LiM has been matching organizations with professional interpreters for over 11 years. Users are able to schedule an on-site interpreter directly from the platform and have instant access via notification when requests are updated or changed. Users can also upload documents for the interpreter to review prior to the meeting, change and update information and most importantly, track all appointments on one simple calendar.

LD1

Arabic
Chinese (Cantonese)
Chinese (Mandarin)
Hindi
Spanish
Vietnamese

LD2

Albanian *
Amharic
Armenian *
Bengali *
Bosnian *
Bulgarian *
Burmese *
Chin (Hakachin) *
Chinese (Hakka) *
Chinese (Hokkien) *
Chinese (Shanghainese) *
Chinese (Taishanese) *
Chinese (Toisanese) *
Croatian *
Dari
Dinka *
Dutch *
French
German
Greek *
Gujarati *
Hebrew *
Hungarian *
Ilocano *
Indonesian *
Italian *
Japanese
Kinyarwanda *
Kiswhili *
Korean
Kurdish *

Kurdish (Bahdini) *
Kurdish (Kurde) *
Kurdish (Kurmanchi) *
Kurdish (Sorani) *
Lingala *
Macedonian *
Malayalam *
Nepali *
Oromo
Pashto
Persian/Farsi
Polish
Portuguese (Brazil)
Punjabi
Romanian *
Russian
Serbian *
Serbo-Croatian *
Somali *
Sudanese *
Swahili / Kiswahili *
Tagalog/Filipino *
Tamil *
Tiashanese
Tigrinya *
Turkish
Twi *
Ukrainian *
Urdu *
Yoruba *

Don't see a language?
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LD = **Language Demand Category**

Availability varies as there are only one or two local interpreters available. Your Account Manager will contact you if an interpreter is not available for the selected time and arrange a different date or suggest OPI/VRI service.

Languages in Motion Ltd.

Learn more about LISA at:

www.languagesim.com/lisa/